



QUALITY POLICY

It is JRI Policy is to operate an Integrated Management System that ensures all Customers are provided with Orthopaedic Implants, Surgical Instruments and Customer Service consistent in standard and quality.

As the Managing Director I am committed to this Policy, which I have endorsed in my Commitments Statement. This is on public view in all Company locations.

This Policy is universally applied within JRI by employees dedicated to attaining specific quality objectives described in the Company Handbook and in the Company Business Improvement Plan.

All employees have an influence upon the quality of the product and service provided, and therefore a responsibility to implement and continually improve the effectiveness of the Integrated Management System to ensure quality of the highest standard is achieved. All members of staff shall follow Procedures and Instructions diligently, constantly reviewing and refining the Integrated Management System.

This policy is on display at all JRI locations and available to view on the company website at www.jri-ltd.co.uk.

I will re-enforce my commitment to quality by reviewing this policy for continued suitability at the annual Management Review Meeting.

A handwritten signature in blue ink, appearing to read 'K R Jackson', is written over a horizontal line.

Mr. K R Jackson
Managing Director
JRI Orthopaedics Limited

Date: 19th October 2011